

## Smartsheet Inc. Limits Policy

Date of Last Revision: October 2, 2017

### Modifications to Policy

Smartsheet reserves the right, in its sole discretion, to modify this Limits Policy at any time. Modifications are effective when posted.

### API Limits

API limits are based around the number of sheet rows that are either written or read through API calls. Each plan type gets a minimum number of allowable read/writes as shown in the table below. If a plan exceeds this number of read/writes, then Smartsheet offers customers the opportunity to purchase additional capacity. This is very rare and occurs only in very unusual use cases. Please contact us for additional pricing details at [sales@smartsheet.com](mailto:sales@smartsheet.com).

Rule Limits Per Sheet	Included with Individual/Basic	Included with Team	Included with Business	Included with Enterprise	Included with Enterprise Legacy
Plan Limits	5,000	25,000	50,000	50,000	50,000

### File Storage Limits

File storage limits apply to the space needed for all files uploaded as attachments. This includes images in grid, and images in Sights. Team plan file storage capacity is shared amongst all plan users and is based on 100 GB per user. A 5-user Team plan provides 500 GB (5 x 100 GB).

Rule Limits Per Sheet	Included with Individual/Basic	Included with Team	Included with Business	Included with Enterprise	Included with Enterprise Legacy
Plan Limits	50 GB	100 GB per Licensed User	100 GB per Licensed User	100 GB per Licensed User	30 GB per User

### Notification and Automated Actions Rule Limits

Notification and automated actions (approval requests and update request) rule limits are applied per sheet. Each plan type gets a maximum number of rules. Rules are a set of triggers, conditions, and actions that goes into creating a notification or automated action. Automated actions are available for Business and Enterprise plans only.

Rule Limits Per Sheet	Included with Individual/Basic	Included with Team	Included with Business	Included with Enterprise	Included with Enterprise Legacy
Plan Limits	1	5	50	150	150